

# After Sales



# Optimize operation with pure-water cooling from SwedeWater

**Prosperous business relations are built on trust. That is why our commitment to you includes what happens after delivery as well. We install, commission, maintain and support the pure-water cooling systems we have designed and delivered. We upgrade existing systems. And we train the people who are going to run your plants. All over the world.**



Our After Sales department is manned by dedicated specialists, armed with total system know-how. Because there are always questions that need to be answered, parts that need to be replaced, and functions that need to be checked.



## **Installation and commissioning**

To ensure that the start-up and operation of a cooling system runs smoothly, our professional supervisors are present on site. As specialists in pure-water cooling, they are able to guide you along the way. And as experienced troubleshooters, they will find solutions to just about any problem that may occur.

## **Service and maintenance**

We provide contract programs, including status control, service and follow-up. As we keep the most frequently used spare parts in stock, they can normally be delivered within 24 hours. We guarantee 20 years of availability and keep all orders since 1980 on file.

## **Training**

As several of our pure-water cooling systems are customized, we provide tailor-made courses on site or on video. To make learning easy, your staff will be able to practice on equipment for realistic hands-on training.

## **Upgrading and retrofitting**

In order to find the best solutions for upgrading, modernizing or retrofitting a pure-water cooling system, we document and evaluate important functional values. SwedeWater's experts focus on reliability and in designing your refurbishment program, whether for upgrading existing cooling systems with new operating mechanisms, upgrading cooling controls or designing an upgrading kit for better performance.

Retrofitting reduces operating costs and maintenance, increases availability, safety and reliability and prolongs service life. In short, it optimizes your operation.



experience  
enthusiasm  
expertise





**Three Gorges – Changzhou, China**

*Commissioning and training of maintenance and operation personnel in 2002, for the first of several large HVDC cooling systems in China.*



**Temascal, Mexico**

*A retrofit with a complete new cooling system in 2003, for upgrading a utility SVC system in Mexico.*



**Itaipu, Brazil**

*Site inspection and proposal for future upgrading of the cooling system – to the first big HVDC installation in Brazil.*



**Yong Peng, Malaysia**

*Site inspection and recommendations for service and upgrading, in 2004, for an existing SVC cooling system in Malaysia.*



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